



Epsom and Ewell Borough Council

My EEBC

User Guide

[Type text]

my EEBC shows selected information for your House, your Neighbourhood and the wider area. This includes Refuse Collections, Tree Preservation Orders, Councillors and other useful items.

To access information you first need to select a location/address to look at.

Begin searching for an address by typing in the 'Search for a location' box at the top. This can be any part of your address, e.g.

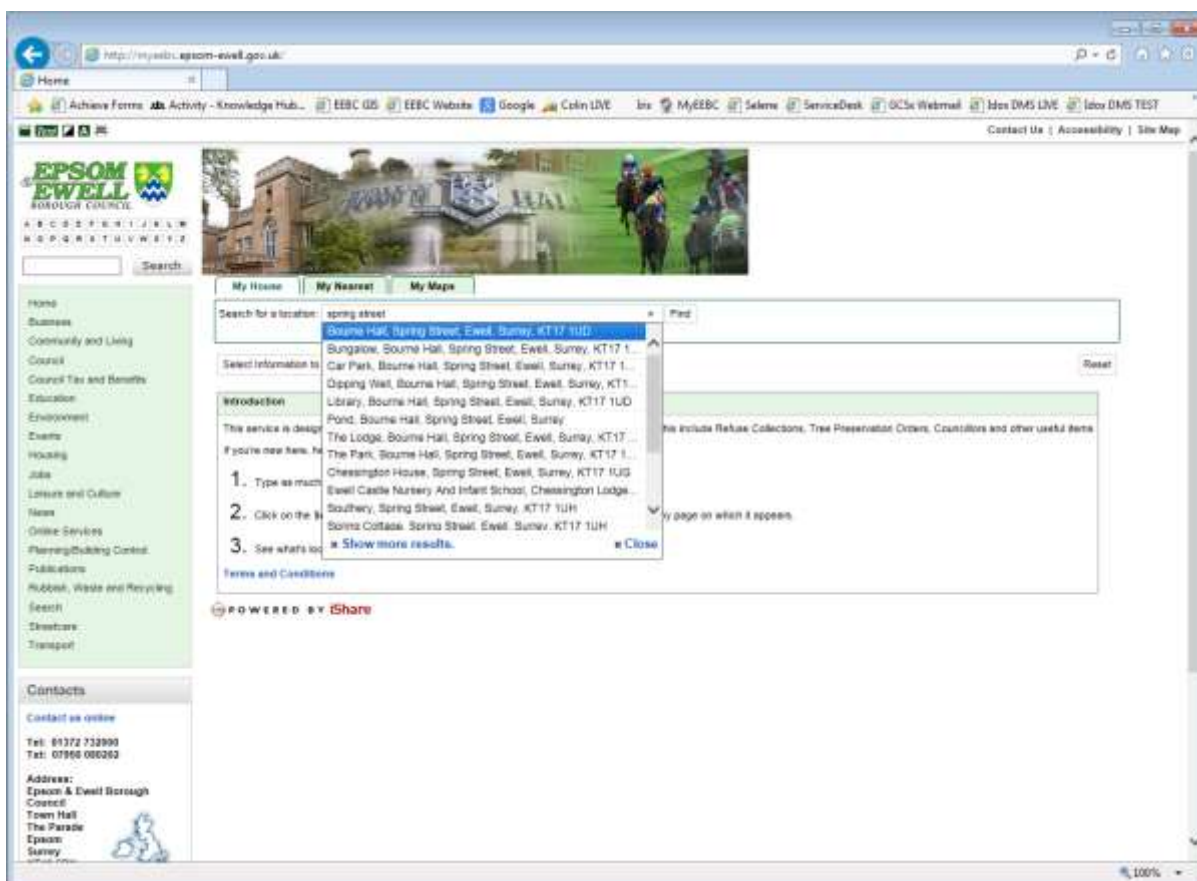
'Spring Street'

'KT18 5BY'

'1 Abinger'

'20 KT17 1JB'

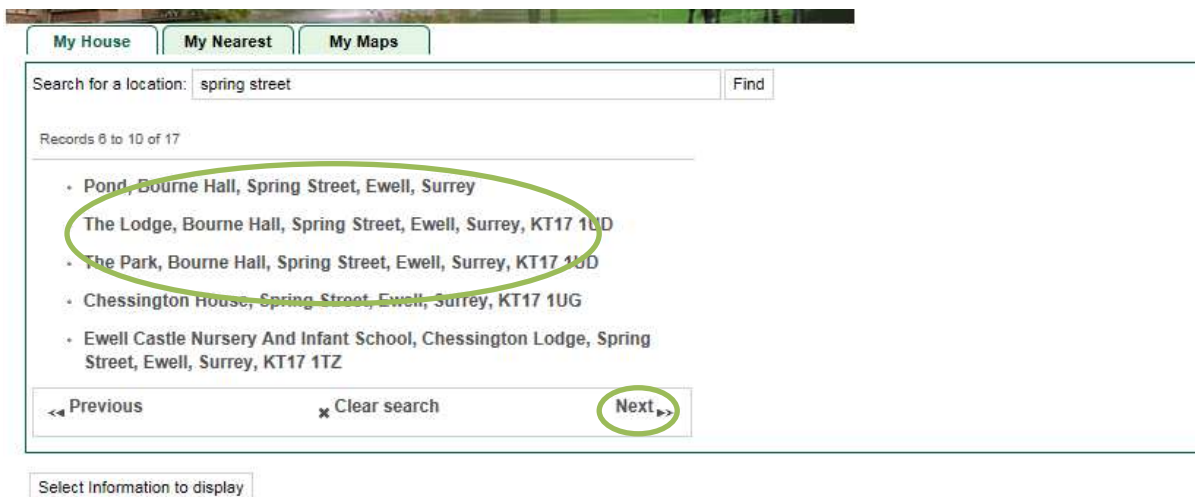
The results will start to reveal as you type. Select an address by hovering over it and clicking



Typically, it is better to search using a house number or name in conjunction with a street name or postcode as this will narrow down the list of addresses to choose from.

[Type text]

Alternatively, you can click the Find button after entering the address – this will show 5 addresses at a time – you can page through these by clicking ‘Next’ and ‘Previous’ as required.



Once you have found the address you require, click on it to display the information..

If you struggle to find your property then widen the search – to the Street rather than the Postcode,

Once you have found and clicked on an address, you will see a page of information showing information specifically about this property (the MyHouse tab)

[Type text]

This is the **My House** screen

The screenshot shows the 'My House' screen with the following sections:

- Navigation:** 'My House' (highlighted), 'My Nearest', 'My Maps'.
- Address:** 'Current address: The Lodge, Bourne Hall, Spring Street, Ewell, Surrey, KT17 1UD' with a 'Find' button.
- Control:** 'Select Information to display' button and 'Reset' button.
- Property and Planning Information:** Address, UPRN 100062127722, map, Council Tax Band (D), Conservation Area (Ewell Village), Listed Buildings (Grade 2), Green Belt (not in), Planning Apps (000K07GYBU000).
- Refuse and Recycling:** Information on Waste and Recycling arrangements, including weekly food waste, recycling box/bag, fortnightly black recycling bin, and fortnightly rubbish collection dates.
- Council Information:** Ward: Ewell, Ward Councillors (Humphrey Reynolds, Clive Woodbridge, Michael Arthur), County Council Electoral Division (Ewell), County Councillor (John Beckett).

POWERED BY iShare

An explanation of the information under each heading can be found below.

The button 'Select information to display' allows you to control the content of the 'My House' screen. For example if you didn't want to see the 'Council Information' then you could untick the box and press 'Save' this will redraw the screen without the 'Council Information' panel

Select Information to display

Select content to show

- Property and Planning Information
- Refuse and Recycling
- Council Information


Save Cancel

[Type text]

Property and Planning Information

Address:
The Lodge, Bourne Hall, Spring Street, Ewell, Surrey,
KT17 1UD

UPRN 100062127722



Council Tax Band

This property is in Council Tax Band: D

Conservation Area

Your property is in Conservation Area: Ewell Village

Listed Buildings

This Building is listed as Grade: 2

GreenBelt

Your property IS NOT in the Green Belt

Planning Apps

Click for Planning Apps: [000K07GYBU000](#)

This section shows information about the property and any major planning constraints that may apply.

At the top is the full address of the property and a map showing its location.

Further down is the Council Tax band applied to the property, an indication of whether the property is in a Conservation Area, whether it is a listed building and whether it falls inside the Green Belt

At the bottom is a link to the Online Planning pages of the website which will show all the Planning Applications that relate to this property (click on the blue link)

This section shows what refuse and recycling containers are at the property, and when each of them is next due to be collected.

Items such as Garden Waste, Nappies and Leaf Collections will only appear if the services are subscribed to.

More information can be found via the blue links to the Refuse and Recycling pages.

Refuse and Recycling

Information on [Waste and Recycling](#) arrangements.

Weekly Food Waste



Recycle all **food waste** (except bulk liquids)
Your next collection will be on:
Tuesday 29th September

Weekly recycling box/bag



Recycle **paper, glass, cans, clothes/shoes and batteries**
Your next collection will be on:
Tuesday 29th September

Fortnightly black recycling bin



Recycle **cardboards, cartons and all plastics**
Your next collection will be on:
Tuesday 29th September

Fortnightly Rubbish



For waste that **cannot be recycled** in our other bins
Your next collection will be on:
Tuesday 06th October

Bank holiday week collections just got easier. To make your recycling and waste services more convenient, from now on we will make our normal Monday – Friday collections during bank holiday weeks. So you will no longer have to remember to put your bins out one day late. Just put them out on your normal collection day, even if that is a bank holiday Monday. We will continue, as always, to work normally on Good Friday.


[Type text]

Council Information


Ward Councillors

Ward: Ewell


[Councillor Humphrey Reynolds](#)
Affiliation:
R/A



[Councillor Clive Woodbridge](#)
Affiliation:
R/A




[Councillor Michael Arthur](#)
Affiliation:
R/A



County Council Electoral Division

Ewell

[County Councillor John Beckett](#)
Affiliation:
R/A



This section shows information about the Local and County Councillors that represent the area.

Clicking on the Councillor's Name will take you to their specific information page, where you will find their contact details.

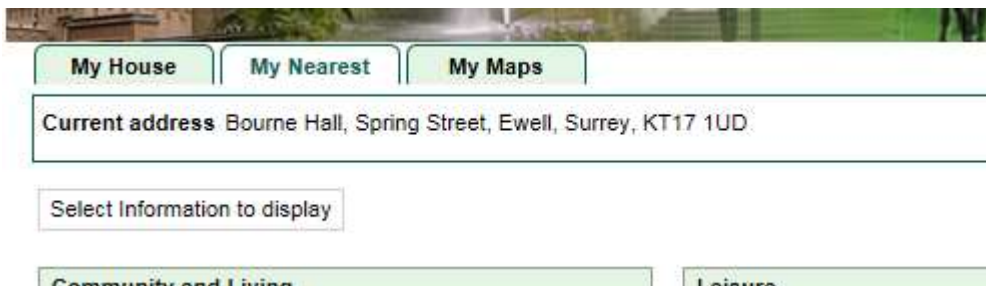
Clicking on the County Councillor's Name will take you to the councillor's page on the Surrey County Council Website.

During Election periods (the two months leading up to an election), details of the Polling District and Polling Station relevant to this property will also be displayed on the MyHouse tab.

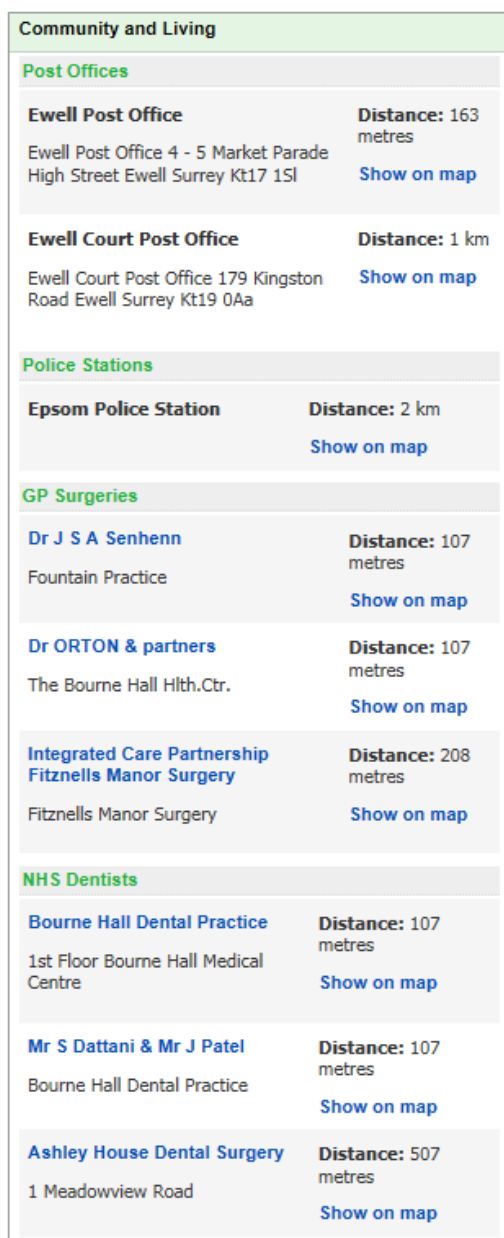
[Type text]

The second tab available at the top of the screen is **My Nearest**

This will show information about services, places and facilities in your local area.



The 'Select Information to display' button can again be used to show or hide any of the panels on the My nearest tab.



The top part of the Community and Living panel shows the nearest Post Offices and Police Station

The panel also shows information from the NHS showing the nearest 3 GP surgeries and Dentists offering NHS treatment.

Clicking on the name of the Doctor or Dentist will take you to the NHS Choices website where more information can be found.

[Type text]

Transport	
Railway Stations	
Ewell West	Distance: 332 metres Show on map
Ewell East	Distance: 949 metres Show on map

This shows the closest two railway stations

These panels shows various Leisure facilities,

Leisure	
Parks	
Bourne Hall Park	Distance: 55 metres Show on map
Playgrounds	
Gibratar Rec Playground	Distance: 379 metres Show on map
Allotments	
Kingston Road Allotments	Distance: 708 metres Show on map
Libraries	
Ewell Library	Distance: 20 metres
Library Bourne Hall Spring Street Ewell Surrey Kt17 1Ud	Show on map

And the location of the nearest recycling facilities.

Refuse and Recycling	
Recycling Centre	
Dorset House car park, Ewell	Distance: 325 metres Show on map
Civic Amenity Site	Distance: 940 metres Show on map

[Type text]

Planning Information	
Tree Preservation Orders	
TPO Ref: 57/G13 details: GROUP CONSISTING OF 2 YEW location: CHESSINGTON HOUSE SPRING STREET tpo date: 10/10/1972	Distance: 75 metres Show on map
TPO Ref: 57/T30 details: CORSICAN PINE location: CHESSINGTON HOUSE SPRING STREET tpo date: 10/10/1972	Distance: 80 metres Show on map
TPO Ref: 57/T28 details: REDWOOD location: CHESSINGTON HOUSE SPRING STREET tpo date: 10/10/1972	Distance: 90 metres Show on map
Listed Buildings	
Bourne Hall listed: 2015-04-21 grade: 2	Distance: 11 metres Show on map
Garden wall to Chessington House, from Lyncroft Gdns to Spring House listed: 1974-03-22 grade: 2	Distance: 77 metres Show on map
Chessington House listed: 1954-04-10 grade: 2	Distance: 95 metres Show on map

The final panel shows details of Trees in the immediate vicinity of the property that are subject to Tree Preservation Orders

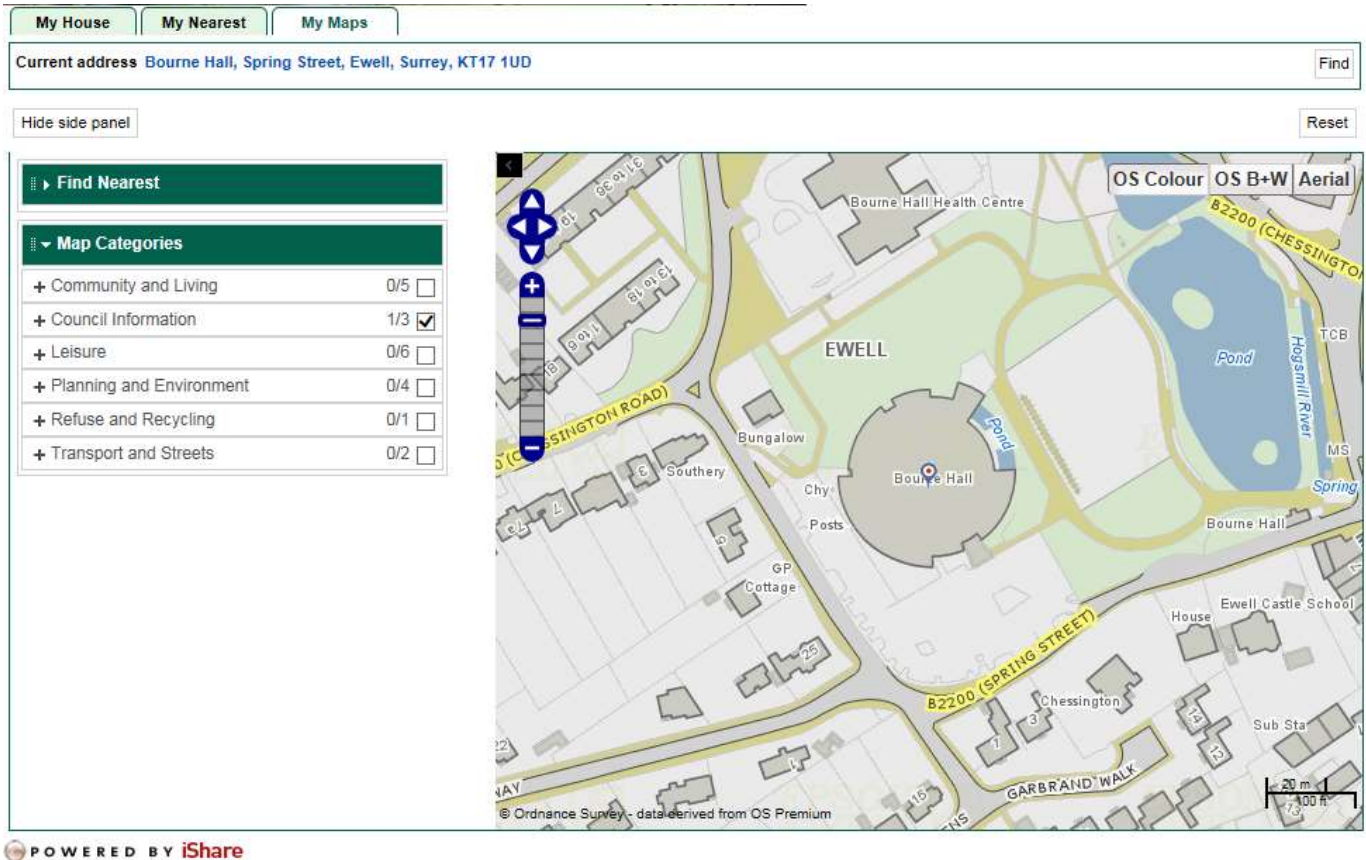
And also any listed buildings that are close by (this will include the building itself if it is listed)

[Type text]

The Final Tab is **My Maps**

When you click on the tab, the map will be centred on the selection property, and this symbol

Identifies the exact location of the property.



The information displayed in My Maps is grouped under similar headings to the previous tabs. There are two options to display the information on the map.

To see all the layers in a particular group on the map, click in the box and the group will expand, and the layers will be shown.

To load individual layer, click on the + to expand the Group and then switch the layers on and off by clicking in the box.

[Type text]

The screenshot shows a web-based map application. At the top, there are three tabs: 'My House', 'My Nearest', and 'My Maps'. Below them is a search bar containing the address 'Bourne Hall, Spring Street, Ewell, Surrey, KT17 1UD' and a 'Find' button. A 'Reset' button is located to the right of the search bar. On the left side, there is a sidebar with a 'Find Nearest' section and a 'Map Categories' section. The 'Map Categories' section lists various categories with checkboxes and progress indicators: 'Community and Living' (0/5), 'Council Information' (0/3), 'Leisure' (0/6), 'Planning and Environment' (1/4), 'Conservation Areas', 'Tree Preservation Orders' (checked), 'Tree protection orders', 'GreenBelt', 'Listed Buildings', 'Refuse and Recycling' (0/1), and 'Transport and Streets' (0/2). The main map area shows a street map of Ewell, Surrey, with a 'Tree Preservation Orders' information box overlaid. The box contains the following text: 'Tree Preservation Orders', 'TPO Ref: 57/G16', 'details: GROUP CONSISTING OF 1 REDWOOD 2 SYCAMORE 1 YEW 1 PINUS EXCELSA AND 1 LAWSON CYPRESS', 'location: CHESSINGTON LODGE SPRING STREET', and 'tpo date: 10/10/1972'. The map also shows various landmarks like 'Bourne Hall Health Centre', 'Pond', 'Hogsmill River', 'Spring', 'Market Parade', and 'Garbrand Walk'. A scale bar at the bottom right indicates 20 meters.

Click on one of the items overlaid on the map, and an information box will appear. In this case the TPO layer is loaded, and the box gives you the details about the item clicked on. Click on the red cross to close the box.

You can navigate around the map in a variety of ways.

Pan/MOVE

Hold the left mouse button and move the mouse around the map. Or use the cursor keys on the keyboard, or use the Arrow icons at the top-left of the map image, or Finger Gesture (drag along a touch screen)

Zoom In/Out

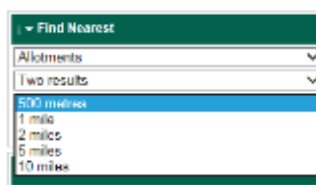
Mouse Wheel up/down or
+ or – keys on the keyboard or
scale bar at the top left of the map image
finger gesture (pinch/separate on touch screen)

[Type text]

There is a Find Nearest function on the MY Maps tab.

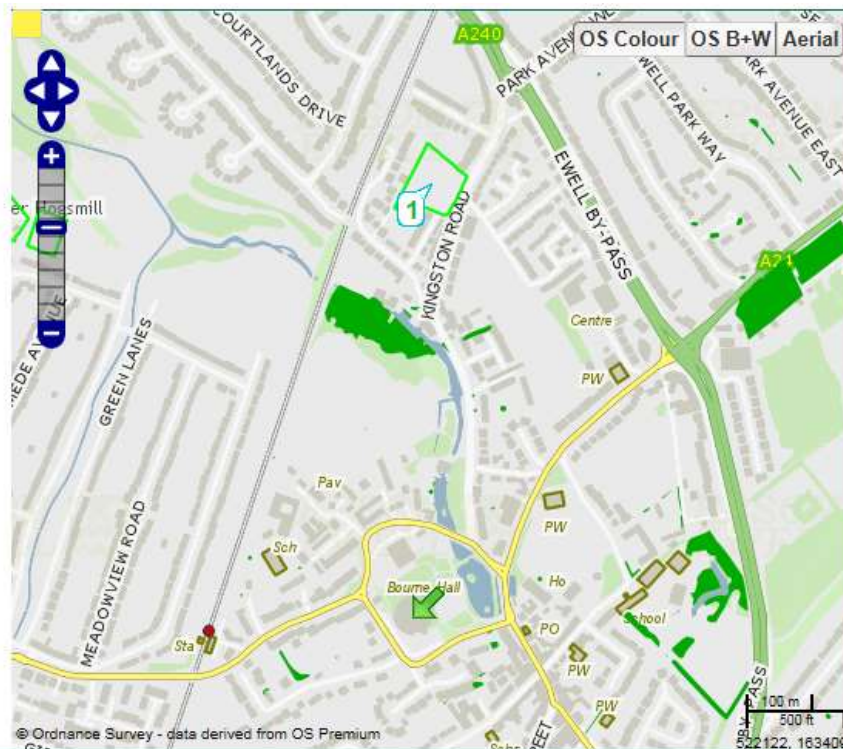
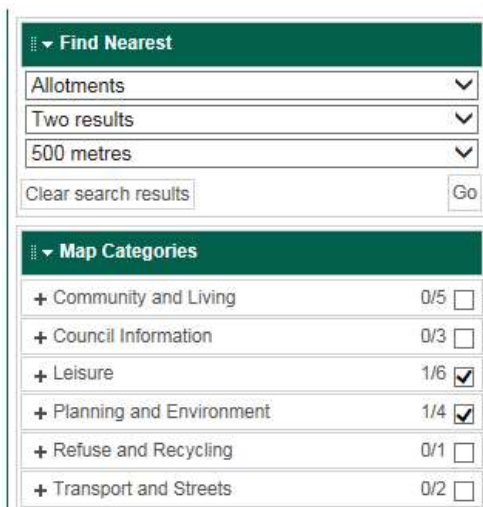


Use the drop down arrow to choose the item to display on the map



Then choose the number of results to display and the distance from your property, and press Go

You will then see the items displayed on the map, and the details below



Map Information:

Allotments

Kingston Road Allotments
Distance from start location: 0.44 miles (Map pin 1)

[Type text]

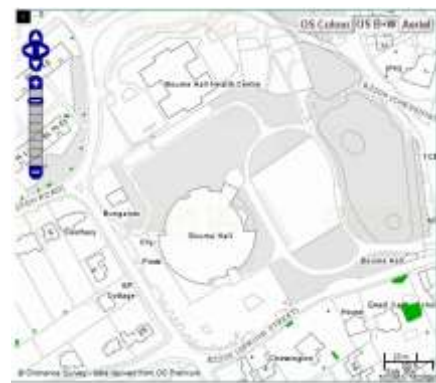
Maps will look different depending on what scale you are looking at. The scale changes as you zoom in and out. There is a choice of base mapping available – Colour, Black and White and an Aerial Photo (dated 2014)



Zoomed Out



Zoomed In -Colour



Zoomed In – B/W



You may wish to minimise the side panel and operate a larger map view .

Click the 'Hide side panel' and 'Show side panel' as required.